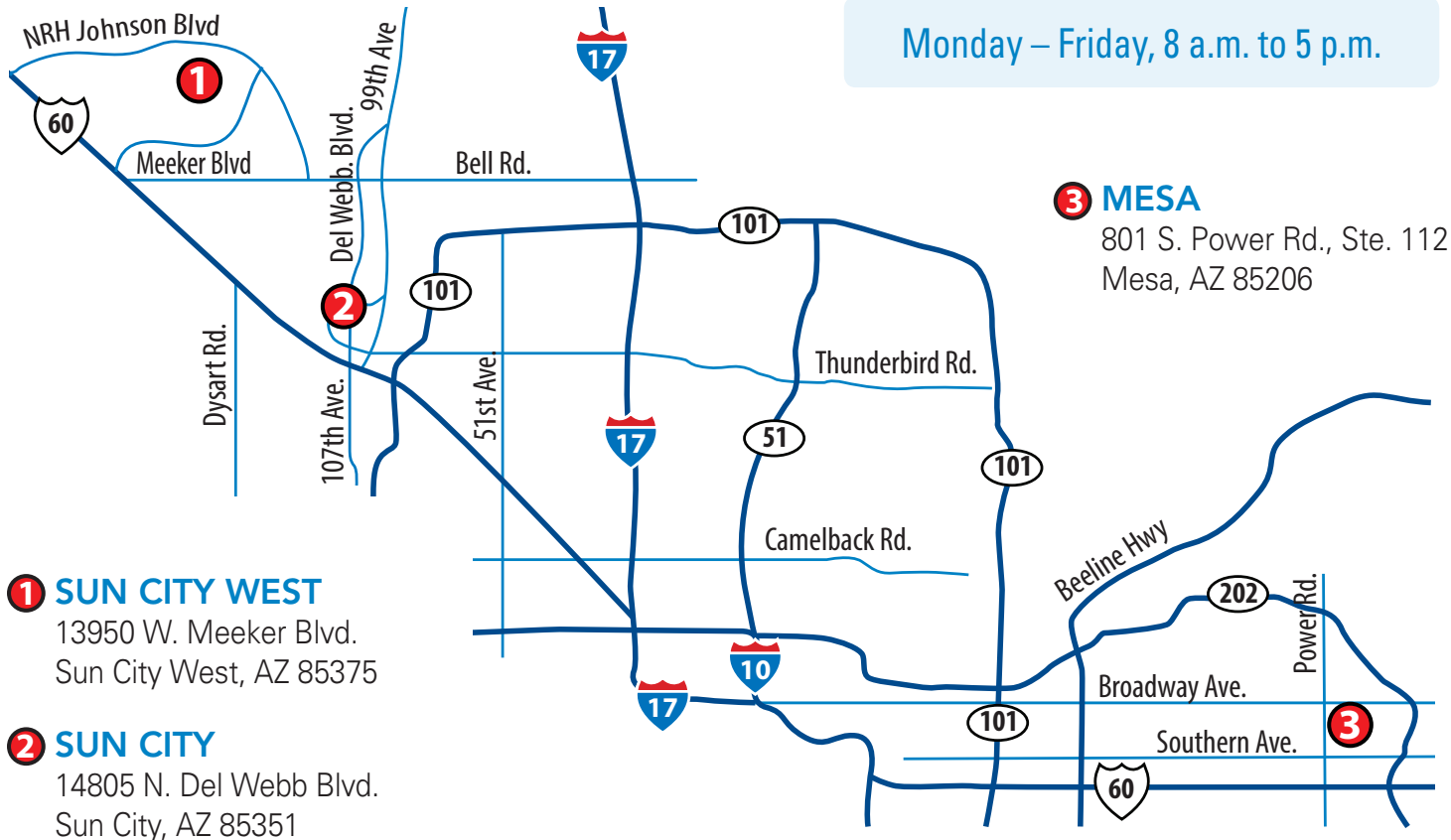


Blue Cross Blue Shield of Arizona Medicare Service Centers



An Independent Licensee of the Blue Cross and Blue Shield Association



Services Available to Members:

- Meet one-on-one with a Member Services Representative
- Schedule a one-on-one with a Pharmacist
- Attend health education classes
- Pick up plan materials
- Attend new member orientation

Interested in Becoming a Member?

Call **1-800-446-8331**, Option 4 to schedule an in-person appointment with a Licensed Medicare Products Consultant

Blue Cross Blue Shield of Arizona Advantage (HMO) is a HMO plan with a Medicare contract. Enrollment in Blue Cross Blue Shield of Arizona Advantage depends on contract renewal. Member Services can be contacted toll-free at 1-800-446-8331. TTY/TDD users should call 711. We are available from 8:00 a.m. to 8:00 p.m., Monday – Friday from February 15 to September 30; and 7 days a week from October 1 to February 14. This information is available for free in another language. If you have special needs, this document may be available in other formats.

El departamento de servicio al cliente puede ser contactado al número gratuito 1-800-446-8331. Los usuarios de TTY/TDD deben llamar al 711. Estamos disponibles de 8:00 a.m. a 8:00 p.m., lunes a viernes desde el 15 de febrero hasta el 30 de septiembre; y los 7 días de la semana desde el 1 de octubre hasta el 14 de febrero. Esta información está disponible sin ningún costo en otro idioma. Si usted tiene necesidades especiales, este documento puede estar disponible en otros formatos.